

APPENDIX 4

From: [REDACTED]
To: [Licensing](#)
Subject: [REDACTED] Complaint about Platinum Bar & Lounge
Date: 18 September 2019 13:54:26
Attachments: [image1.png](#)

Hello,

I'm wanting to complain about the health and safety at the platinum Bar & Lounge as it is not safe enough to open. They is bare wires hanging from plug sockets the walk way to the toilets is a trip hazard as I've tripped many times already. His communication with customers is a disgrace and talks to them like rubbish. He isn't professional at anything and doesn't deserve a license to run in a busy environment like the town centre. He's also selling bottled beers from the local supermarket which display not for re-sale as they are a multipack which I'm sure isn't allowed. He's refusing to pay his staff and contractors [REDACTED]
[REDACTED]

I'm sure every weekend they is supposed to be security on the day which I'm positive he hasn't been having every night on weekends.

He was also advised not to use a certain are of the bar due to the fire alarms being a fault and was told to sort this out ASAP which I'm sure still hasn't been sorted to this day.

[REDACTED]

The safety of the customers isn't to a great standard as they is many trip hazards everywhere and I also have picture proof of some things others have left bad reviews about this bar and owner.

[REDACTED]

This bar is far from fit to open and this owner doesn't deserve to be part of the local community, we want places that are gunna catch attention from the local community not someone that's gunna upset and possibly get people hurt in this type of environment.

Thanks

[REDACTED]

From: [REDACTED]
To: Licensing
Subject: [REDACTED] Prevention order for platinum bar/lounge Rotherham
Date: 18 September 2019 15:56:06

Safety to public:

The venue is an accident waiting to happen, there's no emergency lighting in place anywhere inside the venue. The door that leads you down to toilets is bare brick and [REDACTED] have tripped over on many occasions. There's holes in the floor behind the top bar, which is been covered with wood. There's loose wires and open plug sockets in place which is noticeable and not safe at all. The lighting isn't attached properly at all, the wires then get pinned back [REDACTED]

[REDACTED] The fire protection safety officer informed the owner not to open the top bit of the bar next to the dj box and this has been used several times already. The vip area where the barrier is open should have been altered and hasn't to meet safety measures.

There's no door staff working at the venue to protect the safety of his staff and his customers. He manages this by doing it himself and with his friend who's there daily who ain't qualified to work as door staff. There's no changing rooms for baby's to change their nappies.

He's selling alcohol drinks from a multi pack from the local supermarket.

[REDACTED]
[REDACTED]
He allows the takeaway staff across the road to come n

buy beer n then take it unopened out of the premises.

[REDACTED]
[REDACTED]
[REDACTED]

There's no licensed staff to stop any noise or crime happening in the venue or outside the venue and hasn't been since it opened.

Thanks

[REDACTED]